



This Warranty applies to Commercial products purchased and installed in Australia.

Certain legislation, including the Australian Consumer Law (ACL), may imply warranties or conditions or impose guarantees or obligations on Aussie Solar World Pty Ltd which cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent (Owner's Statutory Rights).

The rights given by this 24 month warranty are in addition to any rights and remedies that the owner may have under the Australian Consumer Law and other laws. This warranty replaces all other warranties provided with the air conditioning product listed on the back of this card.

The Solar Air air conditioning product is warranted by Aussie Solar World Pty Ltd (ABN 63 149 816 482) against defects in design, materials and workmanship for a period of 24 months from the date the equipment is purchased by the original owner.

Air conditioner defects covered by this Warranty will be repaired or replaced at the discretion of Aussie Solar World Pty Ltd (subject to the owner's rights under the ACL with respect to major failures) without cost to the Owner for parts or direct repair labour. The repair or replacement shall be performed during normal business hours by Aussie Solar World Pty Ltd or a repair agent authorised by Aussie Solar World Pty Ltd.

Any Aussie Solar World parts or Aussie Solar World air conditioner repaired or replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period or 3 months from the completion of the repair or the replacement of the parts or air conditioner, whichever is the greater.

Except where inconsistent with the Owner's Statutory Rights and the rights given by this Warranty, all other warranties and all liability of Aussie Solar World Pty Ltd for any loss or damage direct and consequential is expressly excluded.

To claim under this warranty Owner should contact their Aussie Solar World Dealer / Installer or the Aussie Solar World website: www.aussiesolarworld.com.au for the contact details of the closest service agent. Alternatively, Owner can send a claim to Aussie Solar World Pty Ltd at the address below.

Owner will be responsible for the costs associated with making the warranty claim, including:

- All costs associated with travel outside of the area normally serviced by Aussie Solar World Pty Ltd or any repair agent authorised by Aussie Solar World Pty Ltd; and
- All costs related to gaining access to unsafe (eg high) or restricted locations.

The Owner will be liable for all costs incurred by Aussie Solar World if the problem is not covered by the provisions of this Warranty or the Owner's Statutory Rights.

OWNER'S RESPONSIBILITY

The warranty is conditional on and the Owner is responsible for the correct operation and regular maintenance of the air conditioner as listed below. The correction of any **non product** fault or problem is not covered by this Warranty.

- a) Operation and maintenance of the air conditioner in accordance with the operating instructions.
- b) Regular cleaning of the air filter(s) and replacement where necessary.
- c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (eg dirt, leaves, plants).
- d) Ensuring that the condensate drain is kept clear and clean.
- e) Replacement of exhausted batteries.
- f) The application of additional corrosion protection if the product is installed in a corrosive environment (eg industrial pollution, sea air).

Where our service personnel are unable to identify any fault in the product, Aussie Solar World Pty Ltd may require you to provide proof that the air conditioner is defective.

OWNER'S STATUTORY RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

THIS WARRANTY DOES NOT COVER:

- a) Faults or substandard performance resulting from operation at conditions outside the operating conditions as specified in the Aussie Solar World Pty Ltd technical or sales literature applicable to the air conditioner.
- b) Faults or substandard performance resulting from misapplication of the air conditioner.
- c) Faults or substandard performance resulting from operation of the air conditioner when used for applications other than the climatic comfort of humans.
- d) Faults or substandard performance resulting from incorrect or poor installation.
- e) All costs related to gaining access when installed in unsafe (eg high) or restricted locations.
- f) Faults or substandard performance caused by any product or part other than supplied by Aussie Solar World Pty Ltd
- g) Costs associated with travel outside of the area normally serviced by Aussie Solar World Pty Ltd or any repair agent authorised by Aussie Solar World Pty Ltd.
- h) Faults or substandard performance caused to the air conditioner by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over voltage transients or electro-magnetic interference not originating within the air conditioner.
- i) Faults or substandard performance caused by vermin, blocked filters, misuse, storm, flood, fire, earthquake, negligence, vandalism, Acts of God, war, foreign matter entering the air conditioner (eg leaf matter, dirt and moisture) or any other outside agency.
- j) Deterioration and or damage to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.
- k) If the air conditioner has been installed in a transportable or mobile application (eg caravan or boat).
- l) If the air conditioner has been re-installed in a transportable or mobile application (eg caravan or boat).
- m) If the air conditioner has been re-installed at a location other than the original location.
- n) Any consumable item (eg batteries, filters) as supplied with the air conditioner unless the item is shown to be defective at the time of purchase.

Where this Warranty does not apply, the Owner's rights are limited to the Owner's non-excludable Statutory Rights.

LIMITATION OF OWNER'S STATUTORY RIGHTS

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal domestic or household use or consumption, unless the Owner establishes the following limitation of liability would not be fair and reasonable, the liability of Aussie Solar World Pty Ltd for any defect of design, materials or workmanship will be limited to any of the following as determined by Aussie Solar World Pty Ltd:

- a) Replacing the air conditioner or supplying an equivalent air conditioner;
- b) Repairing the air conditioner;
- c) Paying the cost of replacing the air conditioner or acquiring an equivalent air conditioner;
- d) Paying the cost of having the air conditioner repaired.

Please complete the details below and store this card along with the purchase docket in a safe place. To receive repair under Warranty the purchase docket must be presented.

Outdoor Unit Model No. _____ Serial No. _____

Indoor Unit(s) Model No. _____ Serial No. _____

 Model No. _____ Serial No. _____

 Model No. _____ Serial No. _____

Supplied by: _____ Phone No: _____

Installed by: _____ Date: _____

Owner's Name: _____

Address: _____



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